

## ***Capacity booking request in case of a downtime of the booking platform or connected systems***

Bookings of entry/exit capacities in the transmission network of NEL Gastransport GmbH (hereinafter referred to as "NGT") are made via the booking platforms (such as PRISMA, GSA, RBP). In case of a technical failure of one of the booking platforms or the connected systems of NGT, shippers who are already registered on the corresponding booking platform for NGT pursuant to Section 2a of the Terms and Conditions for the Entry and Exit Contract of NEL Gastransport GmbH (hereinafter referred to as "GTC") may, pursuant to Section 1 No. 1 of the GTC, request bookings for day-ahead and within day capacities at the network points directly from NGT in text form, which are offered via the failed booking platform. In the event of an outage on the weekend, a new request for the following gas day must be submitted every day.

Booking requests in the downtime are only possible on an interruptible basis. Requests for capacities on firm basis will be processed as such for capacities on interruptible basis.

Booking requests for day-ahead capacity will only be accepted and processed between 05:00 and 06:00 pm (local time). Booking requests for within day capacities will only be accepted and processed if a lead time of 4 hours to the runtime start (local time) of the requested capacity is met. Furthermore, the use of the standard form made available for download and the transmission to [operations@NGT.de](mailto:operations@NGT.de) must be urgently adhered to. If requests are made without using the standard form provided for this purpose or are not sent to the e-mail address provided for this purpose, they cannot be considered.

In addition, the shipper must prove that the actual booking of the capacity was not possible due to the outage or technical problems of the capacity platform. This includes reference to a current Urgent Market Message from the capacity platform or the TSO or sending along the error ticket opened by the IT support of the capacity platform.

The allocation is then made according to ability and capability in the chronological order of the incoming binding requests for the regulated capacity tariff for interruptible capacities in accordance with the valid price sheet of NGT.